

The PICA

Investigative Reporter

THE OFFICIAL PUBLICATION OF THE PROFESSIONAL INVESTIGATORS OF CALIFORNIA

President's Message

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By Ken Shigut, President
This issue of PICA's Investigative Reporter marks the midway point this year and is a good opportunity to see where we are as an organization.

I am very pleased to report that the current Board of Director's is, by far, the best Board of Director's that I have worked with since becoming a member. All of our local districts are well represented with thoughtful and hard working District Directors; Dee Modglin (Northern District), Steve Wachtel (Los Angeles District), R.J. Kirschner (Orange County District) and Ben Harroll (San Diego District).

Your local District Directors put much thought and effort into planning for a successful district meeting. For those of you who have not attended

your local district meeting, you are missing a golden opportunity to expand your knowledge and network with fellow PI's who may be able to assist you with ideas and/or sources outside your normal scope of practice.



PICA Board of Directors Meeting at the Sheraton Universal on June 12, 2004

One thing that has always impressed me about this organization is that fact that such a large percentage of our members attend district meetings and our conferences. The PICA Investigative Reporter that you are reading has a strong editor at its helm in

Second Vice President Gary Brummond. Gary not only ensures that this newsletter is published on time (except for this issue), but that it also contains articles by respected and knowledgeable Private Investigators as well as industry related advertisement.

Legislation Day, April 26, 2004, this year in Sacramento was an unqualified success. I want to express my respect to all PICA Members who took the time and made the effort to join together to represent all California Private Investigator's in our State Capitol. (continued to page 6)



Leg Day in Sacramento

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Identity Theft—Another Source of New Business

**By: Jack Murray
CRE, CLI, CCDI**

Identity theft is the fastest growing crime in the world. It is not something unique to the United States. Foreign nations, particularly

Great Britain, and Ireland, are experiencing this same problem at an alarming rate. Last year over 9.9 million Americans were victims of identity theft, a crime that cost them over \$5 billion dollars. According to recent UK figures,

identity theft accounted for STG 29.7 million dollars, in Ireland it was over EUR 900,000 in 2003..

(Identity Theft—Another Source of New Business continues on page 3)

PICA Northern California District News

Speakers Sherrie Moffet-Bell, CA BSIS (Bureau of Security and Investigative Services), and Robert N. Anderson, Ph.D., P.E., P.I., discussed dual topics of PI image and of relationships with engineering experts in evidence and testimony standards when they each addressed the luncheon meeting March 16 in Vacaville. The program featured Ms. Moffet-Bell of Sacramento, who is assistant chief of CA BSIS, and Dr. Anderson, who

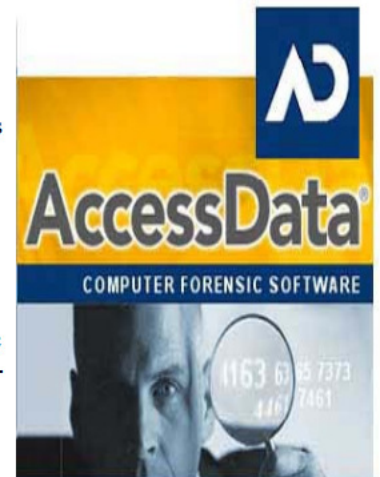
is an expert witness in materials and metallurgical engineering, and President of RNA Consulting, Inc., in Los Altos Hills.

(continues on page 5)

Computer forensics investigator/instructor Kirk Stockham was the featured speaker at the June 21st meeting of PICA's Northern District in San Francisco. He single handedly brought in a great door prize from Access Data called the Ultimate

Toolkit. Check it out at www.accessdata.com. It was valued at \$499 and the lucky winner was Donald Leary with Leary & Associates of San Francisco. Kirk also showered the guests with t-shirts when they provided answers to computer forensic questions. Welcome to Richard Hongisto and William Stepka who signed up as PICA members at the meeting.

Next meeting at the end of August in San Jose.



Thanks to AccessData for the door prize donated at the recent Northern CA PICA meeting.

PICA Los Angeles District News

“Identity Theft” was the topic of the April 8, 2004 meeting of PICA's Los Angeles District. Thanks to J. Corey Friedman for an excellent presentation of learning how easy it is to steal one's identity, as well as how to assist victims of identity theft. PICA would also like to thank Mr. Friedman for his continued support of PICA through

his donation of raffle prizes.

Continuing on this common theme, Don M. Tamura, L.A. Deputy District Attorney, provided the June 10, 2004 District Meeting with a PowerPoint presentation on “Fraud Investigations.” Those in attendance learned from a prosecutor how to recognize complicated fraudulent activities, includ-

ing Real Estate, Credit Card, Embezzlement as well as Identity Theft.

The next LA District Meeting is scheduled for August 5, 2004, at the 94th Aero Squadron, 16320 Raymer Ave., Van Nuys. Email reservation to picavevents@earthlink.net.



J. Corey Friedman's presentation on Identity Theft

PICA Orange County District News

Fresh from being elected, by unanimous vote, to his first term as Orange County District Director of PICA, R.J. Kirschner presents Assemblyman John Campbell with a plaque (picture to the right) as a thank you for speaking at the April 22, 2004 meeting. Assemblyman

Campbell provided the group with legislative updates from Sacramento.

TSCM & Industrial Security expert Rick Hofmann provided a presentation regarding security issues at the June 24, 2004 Orange County meeting. As a preferred vendor servicing the

offices of the House of Representatives, Rick owns Microsearch and can be reached at (714) 952-3812 for any TSCM and security-related cases.

The next PICA Orange County District Meeting is set for Sept 23, 2004. Meeting place to be determined.



R.J. Kirschner presenting Assemblyman John Campbell with a plaque

PICA San Diego District News

PICA's San Diego District started the year off on March 24, 2004 with a lunch meeting at Sizzler. Senior Joaquin Basauri of Integrated Fraud Solutions, based in Chula Vista, CA (619/250-1411), spoke about posing as a "Bad P.I." with both FBI and Mexican "back-up" for some 3 1/2 years. Investigations delved into the widespread practices of many Mexican medical providers who were massively defrauding US insurance carriers by submitting false medical claims. Six such operations were taken down in Mexico while two search warrants were executed on US based co-conspirators running fraudulent medical billing agencies. His outside consulting work has proven invaluable to many insurance companies and law firms who represents them. P.I.'s and their clients can now benefit from knowledge gained through experience!



Lunch Buffet provided by Villa Capri in San Diego



San Diego Meeting with at least 6 new PICA members signing up that day!

The June 26, 2004 meeting was also well attended, as we enjoyed a fabulous buffet at Villa Capri. Jodi Breslow (619) 255-8068 provided an update from ChildWatch, and topics such as Hospital Trace Reports, Cell Phone Locates, the Stunning Ring and RadarGolf.com were discussed. Ben Harroll, the Director of the San Diego District, brought with him the recently acquired 1880's S.F. Police Detective Pocket Watch for others to view.

Watch the PICA List-Serve for information about the next San Diego District Meeting



Thanks to Ben & Gloria Harroll

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Identity Theft—Another Source of New Business (continued from page 1)

WHAT IS IDENTITY THEFT?

Identity theft is basically assuming another persons identity to illegally procure goods or services in their name. Several years ago a con artist named Frank W. Abagnale managed to pass over 2.5 million dollars in hot checks before he was 21 years of age. There is a popular book and movie about his life called "Catch Me If You Can." A similar story of assumed identity was the subject of a book

and a movie called "The Great Imposter." This is not a new crime, although in the last five years it has become the fastest growing crime in America. The difference is that with the advent of the internet, and with virtually everything we do being tracked by either our social security number, or our drivers license number, it has become substantially easier to steal someone else's identity

WHAT DO YOU DO ABOUT IT?

If you're not experienced in these cases, or even if you are, go to the FTC web site, <http://www.ftc.gov/bcp/> online and download their booklet on Identity Theft, it will tell you everything you need to know about approaching these cases. The FTC also has a set of affidavit forms for notifying the various agencies that you need to notify (Continues on page 6)

1880's S.F. Police Detective Pocket Watch

The P.I. Museum was recently aided in the acquisition of this unique, one of a kind, artifact. Detective Edward Byram once proudly wore this as he served the people of San Francisco. The period was during a colorful and turbulent era of this city's own late 1800's history. Little more is known about this man except these few details...

He was a single man 35 years old in 1880 having been born to Hannah Byram of Maine in 1845. His father (Mr.Byram) was from nearby Massachusetts but so far his first name remains unknown. In 1881 our beloved "Detective" married his sweetheart Ms. Katie A. Stinson.

What might be found out about his children or relatives?

Was Edward Byram written about in S. F. newspapers?

Any volunteers out there willing to help find out more?

Those who came forward in this quiet yet necessary work to preserve our history and the memory of those who have served are very respectfully acknowledged below. They deserve your praise "today" should you have a chance to give it to them personally. After all, their important gesture, made now, will long continue to inform, educate and entertain others well into the future.

Steve Wachtel

Brady Investigations, Mission Hills

John Grogan

John Grogan & Assoc's., Canoga Park

Mark Wilson

Global Security Inc., Carlsbad

Dee Modglin

Private Inquiries, San Francisco



(Ben) Benjamin R. Harroll, PI #7085
Founder & Curator
www.pimuseum.com
(619) 239-6991

The P.I. Museum was founded in 1978 and operates on the generosity of other Private Investigators, Interested Parties and Mr. Harroll's personal interest and financing.



Northern District PICA Speakers Address PI Licensing and Expert Issues

Speakers Sherrie Moffet-Bell, CA BSIS (Bureau of Security and Investigative Services), and Robert N. Anderson, Ph.D., P.E., P.I., discussed dual topics of PI image and of relationships with engineering experts in evidence and testimony standards when they each addressed the luncheon meeting March 16 in Vacaville of the Northern District PICA (Private Investigators of California).

The program featured Ms. Moffet-Bell of Sacramento, who is assistant chief of CA BSIS, and Dr. Anderson, who is an expert witness in materials and metallurgical engineering, and President of RNA Consulting, Inc., in Los Altos Hills.

Ms. Moffet-Bell discussed the work of the state's agency in ensuring that PI licensing standards and restrictions are monitored and enforced. She noted that the state agency has "no backlog now" of PI license complaints. They are current on all cases. She also said that the good news for the PIs is that the funds on reserve are more than sufficient – but the problem is in getting the state government to release the annual spending ceiling to be able to use more of the funds for more programs.

She cited several areas of focus of the BSIS office, and noted that they do not get involved in civil disputes between PI and client. She asked for the PI community to help in improving the PI image by bringing forward potential licensing violations, including questionable internet activity.

Dr. Anderson, a licensed Professional Engineer and licensed PI, stressed the need for strengthening the working relationship between PEs and PIs in the areas of investigation, including accident reconstruction and scientific analysis. He explained that standards are developed in the forensic area typically by engineers, scientists, and lab people. States vary in their requirements for testimony, he said, some require PI licensing; some require PE licensing.

"I look to the PIs for their expertise in thoroughly getting the information I need to conduct engineering analysis," he said. He described some examples of where he worked closely with a PI to ensure preservation of evidence and its attributes. In one instance, a case involved a man who died when his car rolled and burned on a remote mountain in Mexico. Dr. Anderson worked with an investigator and the Mexican police to access the wreckage, remove and photograph the ceramic parts and, with the help of the investigator, had the parts transported back to the U.S. by ground in order to preserve their natural radiation level for age dating tests.

He referred to some of the territorial behavior between the engineers and the PIs as a "war" that does not serve the best professional contribution of either group. He encouraged PIs to become familiar with ASTM (American Society for Testing Materials) standards as a key reference and to the Federal Judicial Center for access to the guidelines that Judges reference in their role of gatekeepers of evidence, procedure, and allowable testimony. He provided handouts with online references to websites with the relevant information.

During discussion, the group was interested in the BSIS focus relative to PIs and licensing issues, in E&O insurance issues, and in clarifying the professional boundaries between engineering science and private investigation in specialty areas such as accident reconstruction. For instance, it was noted that a PI cannot legitimately claim to be an "accident reconstructionist" but can refer to his or her work as accident reconstruction "technician" or "strategic partner."

The Northern District PICA meeting was organized by Dee Modglin, PI, Northern California legislative representative for PICA. She was assisted in the planning and logistics by Dru Anderson, associate member of PICA. Dru is vice president of RNA Consulting, Inc., and is a consultant in systems management solutions. More than 20 people attended the no-host luncheon at the Courtyard Marriott, Vacaville. Donations of items brought by some attendees were raffled to raise funds for the Northern District PICA operations.



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Identity Theft—Another Source of New Business (continued from page 3)

(banks, credit card companies, credit bureaus etc).

Even if you're not going to pursue these cases as an additional revenue source, it is a very good booklet for your own privacy protection, it even includes tips for computer safety.

We are currently writing a consumer guide to identity theft and it is scheduled for completion sometime in July, "The good Lord willing and the creek don't rise."

HOW DO PI'S GET THESE CASES ?

The most common ways PI's get ID theft cases are to advertise by direct mail to your existing attorney clients that you know how to handle these cases and if one of their clients is a victim, you are the person to call. Then there's the "retail approach," where you solicit the general public for their business, through such avenues as, ads in local papers, local radio or TV, (late night rates are usually pretty cheap), or the popular (with users) fax blast programs, or even discount coupons in the value pack type direct mail programs available in some cities.

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You can sell your services in two different ways. Preferably, you do all the work, just having the client sign the letters, the affidavits, forms, etc and you do the rest, or for a relatively small sum, you provide the client with a list of what they have to do and let them figure out how to do it.

Again, remember the basic fact that "half the business is getting the business."

Jack Murray's "Marketing and Management Maximizer for Private Investigators," is available from Thomas Publications.



**PICA Membership Drive
Sign Up or Renew Your Membership through December 2005 for only \$149. Go to www.pica-association.org to get your application today!**

President's Message (continued from page 1)

This year we joined forces with the California Association of Licensed Investigators (CALI) in an effort to multiply the number of participating PI's and in a show of solidarity to our State Legislators. It was truly remarkable. Over 60 Private Investigators gathered together to descend, en masse, on the Capitol. We alerted and educated our attending member's local State Legislators and their staffs as to the bills and issues of concern to us this session.

Next year, our goal is to continue in our efforts to reach out to all PI Associations, groups and individuals in the state in an effort to double the number of participating investigators.

The month of June represents our Annual Membership drive during which all of our districts hold meetings and offer incentives for new membership. During this time we conduct a Statewide advertising campaign in an effort to attract new members. We are currently offering membership thru December 2005 for \$149.00. We have been very successful in our membership campaigns of the past and I encourage all of you to spread the word to at least one fellow investigative non-member as to the benefits of joining our association. (President's Message continues on page 7).



Ken Shigut at a recent PICA Meeting

President's Message (continued from page 6)

Lastly, I am excited to inform you that this year's Annual Business Meeting/Conference will be held Friday, November 11 and Saturday, November 12, 2004, at the Sheraton Universal Hotel in Universal City. We have heard our members' suggestions and will be holding two full days of educational seminars this year.

We on the board are currently in the process of lining up nationally recognized speakers as well as approximately a dozen industry-related vendors. We will be making periodic announcements as to participating speakers and vendors in the weeks ahead.

I strongly encourage all of you to attend at least one local district meeting this year and to mark your calendars for November 11 – 12, 2004 to attend PICA's Annual Business Meeting/Conference at Universal Studios.

Sincerely,

Ken Shigut

John Grogan

Polygraph Examiner



(818) 883-6969

John Grogan & Associates
GroganPolygraph.com

Federal Legislative/Regulatory Update

Although the private investigation industry is primarily regulated at the state level, a number of federal government initiatives could have an impact on PICA and its members. Some of these developments are positive, and some would have an adverse impact.

Federal Legislation

Of the thousands of bills introduced each year on Capitol Hill, a number of them have the potential to affect the private investigation industry. The impact can be positive or negative, and it can be intentional or unintentional. Media attention and widespread concern regarding privacy issues and identity theft have given rise to a number of bills (see chart below). Several of these bills would limit PI access to key investigative information, such as credit header data. Although many of the bills currently pending in the federal legislature are of great concern, several recent positive developments have resulted in a fairly positive outlook for the current 108th session of Congress.

Congress is very likely to take some sort of action on identity theft, given the high profile and direct impact on constituents. The number of bills that have been introduced addressing concerns about identity theft and Social Security number access reflect this high level of interest at the federal level. Many bills have provisions that would have a negative impact on legitimate use by investigators and security professionals because they would limit access to the information rather than penalize the misuse of the information. Fortunately for the PI industry, two of bills that have achieved substantial momentum would not have much of an adverse impact. The full House Judiciary Committee recently reported for a floor vote H.R. 1731, the *Identity Theft Penalty Enhancement Act*. This legislation would strengthen criminal penalties for identity theft, and would not have a negative impact on the security and investigation industry. A similar bill, S. 153, passed the Senate last year. As these two bills move forward, other identity theft bills (which would have a negative impact) are less likely to move forward.

“Many bills have provisions that would have a negative impact on legitimate use by investigators...”

Legislation entitled the *Video Voyeurism Prevention Act*, which would make it a federal crime to covertly film, videotape or photograph individuals that are unclothed or undressing without consent, has moved forward significantly through the legislative process. As currently drafted, the bill's language would not impact legitimate surveillance activities. The direct impact of this bill is limited, as it would only apply in federal jurisdictions, such as military bases. An added potential benefit if this bill is enacted is it could serve as a model for legislation at the state level, as some states have not yet addressed this issue. The Senate version of this bill, S. 1301, passed that chamber last year, and now that it has been approved by the full House Judiciary Committee. It is now pending a vote by the full House of Representatives, and the outlook for passage is very good. (continued to page 8)

Federal Legislative/Regulatory Update (continued from page 7)

Status of Major Federal Legislation Related to Private Investigation		
Bill Number	Title	Status/Outlook
S. 153	Identity Theft Penalty Enhancement Act	Passed Senate 3/19/03. Pending in the House Judiciary Committee.
S. 223	Identity Theft Prevention Act	No action. Pending in the Senate Banking, Housing and Urban Affairs Committee.
S. 228	Social Security Number Misuse Prevention Act	Pending before full Senate (Placed on Legislative Calendar on 1/29/03).
H.R. 637	Social Security Number Misuse Prevention Act	No action. Pending in the House Judiciary Committee.
S. 745	Privacy Act of 2003	No action. Pending in the Senate Judiciary Committee.
H.R. 858	Identity Theft Penalty Enhancement Act	No action. Pending in the House Judiciary Committee.
S. 1301	Video Voyeurism Prevention Act of 2003	Passed Senate 9/25/03. Reported by House Subcommittee 3/30/04. Ordered reported by full House Judiciary Committee 5/12/04.
H.R. 1543	Civil Rights and Employee Investigation Clarification Act	Language from this bill, introduced by Rep. Pete Sessions, formed the basis for Title VI of H.R. 2622, which was signed into law 12/4/03.
H.R. 1731	Identity Theft Penalty Enhancement Act	Ordered reported by the full House Judiciary Committee on 5/12/04.
H.R. 2405	Video Voyeurism Prevention Act of 2003	No action. This is the House companion measure to S. 1301. Both this bill and S. 1301 are pending in the House Judiciary Committee.
H.R. 2633	Identity Theft Protection and Information Blackout Act of 2003	No action. Pending in four House committees.
H.R. 2971	Social Security Number Privacy and Identity Theft Prevention Act	No action. Pending in three House committees.

Federal Regulatory Matters

Revisions to the Fair Credit Reporting Act (FCRA) passed last year in H.R. 2622 took effect on March 31, 2004. The regulations, published jointly by The Federal Trade Commission and the Federal Reserve, included a beneficial provision that an investigator will not be required to disclose to the subject being investigated that a misconduct investigation is underway. Subsequent disclosure of the "nature and substance," however, is required if the investigative communications form the basis of an adverse employment action. For more details, please see the full text of the Federal Register announcement online at <http://www.ftc.gov/os/2003/12/031216fmnotice.pdf>. (Continued to page 9)

**Professional Investigators of California
Annual Business Meeting & Conference
Friday & Saturday—November 12 & 13, 2004
Sheraton Universal—Universal City, CA**

- **Two full days of seminars with industry-leading speakers**
 - **Expo Hall with vendors**
 - **Universal Studios & Universal City Walk**



Federal Legislative/Regulatory Update (continued from page 8)

The U.S. General Accounting Office (GAO), at the request of Rep. Clay Shaw, recently published a report entitled *Social Security Numbers – Private Sector Entities Routinely Obtain and Use SSNs, and Laws Limit the Disclosure of this Information*. Rep. Shaw is the chair of the Subcommittee on Social Security of the House Ways and Means Committee, and also the sponsor of H.R. 2971, the *Social Security Number Privacy and Identity Theft Prevention Act*. As noted previously, several aspects of this bill could have a negative impact on the security and investigation industry. Most notably, this bill would require written permission from the subject to obtain credit header information, and would make the sale or purchase of Social Security numbers illegal. The GAO report (number GAO-04-11), however, presents a well-balanced evaluation on the use of SSNs by the private sector and covers several valid reasons for the use of SSNs. The “Concluding Observations” section of the GAO report (page 23) stated:

‘Private sector officials we spoke to agreed that, given the continued rise in identity crimes, removing SSNs from public display is a step in the right direction. However, these officials stated that they had legitimate uses for the SSN and that restricting business-to-business access or use of such information would hurt consumers and possibly aid identity thieves in their attempts to assume an individual’s identity.’

One conclusion likely to be drawn from the GAO report is that some of the internet-based services that offer data to the general public for a fee may need to be restricted – an outcome that could in fact be beneficial to the investigation and security industry. Hopefully, this constructive report and lobbying by the industry will have a moderating effect on some of the more radical legislative proposals.

Note: the full GAO report is available online at <http://www.gao.gov/new.items/d0411.pdf>.

If you have any questions about any of these legislative initiatives, please feel free to contact the author, Pierre Paret, at 703-200-1334.

PICA supports NCISS as the "National Voice of Private Investigation and Security". PICA members are encouraged to join NCISS to add your voice in the concern over legislation on the national level. NCISS provides a discount on membership for those PICA members who join NCISS at your PICA district meeting.

The following is a brief excerpt from the NCISS website: "Today, the Council still sees its role much as National Council of Investigation and Security Companies and associations responsible for providing the business community, government and the public. Each day we find an increasing number of problems confronting the orderly growth of our profession. These problems include, among others: overly restrictive legislation regarding training and standards, proliferation of legislation requiring local licensing, public misunderstanding and misinformation on the role and contribution of private investigators and security services, and an uninformed media. It is the role of N.C.I.S.S. to meet and solve these problems while seeking to uncover and recommend action on any hidden potential problems which may have an af-



NCISS website: it did in February 1976, when it stated that...“The Services, Inc., is a cooperative effort of those coming private security and investigation services to public. Each day we find an increasing number of problems. These problems include, among others: and standards, proliferation of legislation requiring local licensing, public misunderstanding and misinformation on the role and contribution of private investigators and security services, and an uninformed media. It is the role of N.C.I.S.S. to meet and solve these problems while seeking to uncover and recommend action on any hidden potential problems which may have an af-



Pay Attention to Sacramento & Washington Now or Lose Your Rights to Access in the Future

Sacramento, CA – April 26, 2004: As a licensed professional investigator with no experience in politics, nor much of a desire to get involved, I decided to venture to Sacramento, California, and take part in the CALI-PICA Legislation Day. I'm sure glad I did. For those investigators who currently have no desire to get involved in politics, listen up...your future income is at risk.

Everyone met at the Hyatt Regency Sacramento, which is directly across from the Capitol, formed into groups, and were given the itinerary for the day. For the next several hours, separated by an hour for lunch, our group walked the halls of the Capitol and visited the offices of our legislative representatives.

For some visits we had an appointment, for others, we did not. The most memorable visit for me was with Senator Ross Johnson. Senator Johnson welcomed our group into his office and spent a good 10 minutes talking about issues.

Senator Johnson, at the time of our visit, had sponsored SB 1806 (It subsequently failed by not getting enough votes in a committee hearing). This legislation would have provided an opportunity for private investigators to work with law enforcement in the locating of registered sex offenders who were no longer at the address provided, and were thus avoiding the law. After a few minutes of discussion, it became apparent that Senator Johnson was no longer willing to support SB 1806. Senator Johnson stated during our meeting that he had not been receiving the support he felt was needed to carry SB 1806 to the Legislature. Before he walks over to the Senate and proposes this new legislation, he needs proof of support from citizens, constituents and groups, including licensed professional investi-



Meeting with Senator Ross Johnson

gators.

Senator Johnson gauges this support by the number of telephone calls, letters and faxes he receives in support of the legislation. If there is not enough support in terms of phone calls, letters or faxes, or if those who oppose the legislation show greater numbers on their side, the legislation has the possibility of being rejected.

As professional investigators, we have seen DMV information being restricted, vital records information being restricted, and new threats involving court documents and credit header access. With identity theft on the rise, legislation is poised to make our access to public records that much harder. If your business relies on this information for your investigations, your future income is at risk.

As a member of PICA, our association relies on you to respond to these legislative threats with a phone call or fax, or both.



PICA & CALI Member s “walking the halls” of the California State Capitol on Leg Day

BREAKING NEWS

PICA's Legislative Director, Dee Modglin states, “the biggest issue at

the moment is HR 2971 - Credit Header Access - which we are at risk of losing. If HR 2971 (which is Federal Legislation) passes and they do not make any concessions to PI's to continue to allow us to get access to credit header info, it will make our job much more difficult.”

Alerts are now being received via the PICA List-serve, which often come with a sample letter. I copy and paste the letter into Microsoft Word, enter the Senators fax number which I look up on the internet, and fax it immediately. Upon sending the fax, I then telephone the Senator and simply state that I urge a “no” vote on HR 2971. The entire process takes 5-10 minutes, but if everyone does it, we might save Credit Header Access. *Article written by Gary S. Brummond of GSB Investigations—(866) 472-2666 or www.GaryBrummond.com.*



PICA & CALI Members reviewing important bills with Assemblyman staffer that are headed to the legislature.